

My Passport™ Studio™

Portable Hard Drive

User Manual



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Getting Started

Thank you for purchasing this WD product. For the latest WD product information and news, visit our website at www.westerndigital.com.

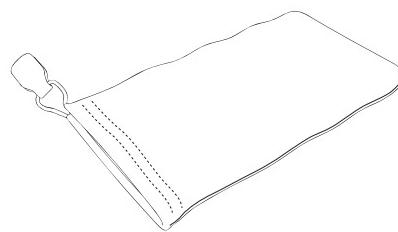
Kit Contents

- My Passport Studio Portable Hard Drive
- FireWire® cable
- USB cable
- Drawstring carrying bag
- Quick Install Guide

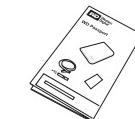
Important: My Passport is intended for use only with the FireWire or USB cable supplied.



My Passport Studio Portable Hard Drive



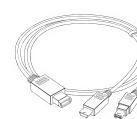
Drawstring Carrying Bag



Quick Install Guide



USB Cable



FireWire Cable

Compatibility

Macintosh®

- An available FireWire 400 (6-pin) or USB port
- Mac OS® X 10.4.11+ or 10.5.2+

Windows®

- An available FireWire 400 (6-pin) or USB port
- Windows 2000/XP/Vista

Note: Compatibility may vary depending on user's hardware configuration and operating system. To use this device with Windows, you must first reconfigure it to Windows format. Search our knowledge base at support.wdc.com for answer ID # 1550 and follow the instructions as prompted.

Important: For highest performance and reliability, it is recommended that you install the latest updates and service pack (SP). Go to the **Apple** menu and select **Software Update**.

Recording Your WD Product Information

In the following table, write the serial number and model number of your new WD product, found on the label on the bottom of the device. Also, write the purchase date and other notes such as your operating system and version. This information is necessary for setup and technical support.

Serial Number:
Model Number:
Purchase Date:
System and Software Notes:

Registering Your WD Product

Your WD product includes 30 days of free technical support during the applicable warranty period for your product. The 30-day period commences on the date of your first telephone contact with WD technical support. Register online at register.wdc.com.

Handling Precautions

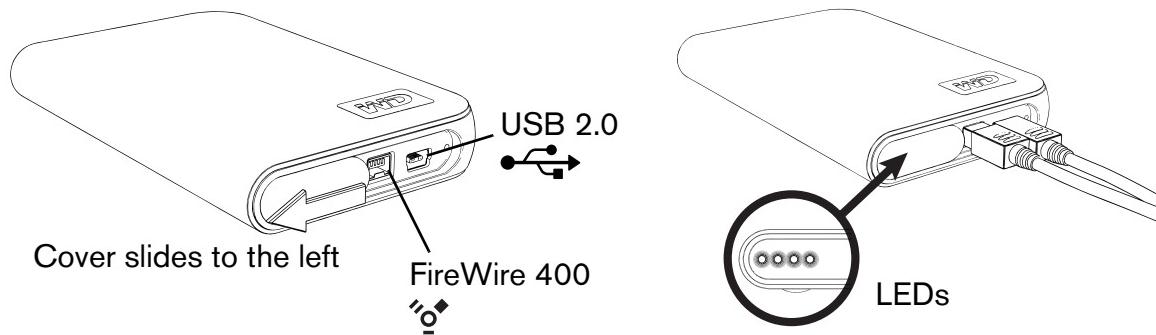
WD products are precision instruments and must be handled with care during unpacking and installation. Drives may be damaged by rough handling, shock, or vibration. Be aware of the following precautions when unpacking and installing your external storage product:

- Do not drop or jolt the device.
- Do not move the device when connected.
- Do not stack any objects on top of the device.
- Do not operate or store the device in an ambient temperature above 40°C (104°F).

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About Your WD Drive

Features



LED Indicators

The power/activity and capacity gauge indicators are represented by four LEDs underneath the sliding port cover as shown above. Only one LED illuminates at a time corresponding to drive capacity used.

Power/Activity LED Behavior

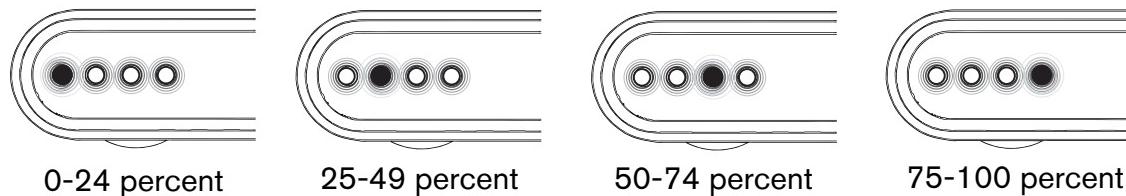
Appearance	Drive State
Steady	Power-on state or power-save mode
Slow flashing	Drive standby
Alternating left to right then right to left	Drive in use

Capacity Gauge

The capacity gauge is enabled only through installation of WD Drive Manager, which must be installed on each system to which My Passport is connected. The capacity gauge is updated automatically upon drive usage.

The capacity gauge consists of four sections which illuminate left to right to indicate space used on the drive during power-on state. Each section represents approximately 25 percent of drive capacity. Because this drive is preformatted and contains software and utilities, the first section is illuminated upon installation.

Storage Used



Drive Interfaces

FireWire 400

FireWire (also known as IEEE 1394a) is the serial bus interface standard for personal computers and digital audio/digital video. It features a simplified cabling system, supports hot swapping, and peer-to-peer device communication. FireWire 400 supports data transfer speeds up to 400 megabits per second.

USB 2.0 Interface

USB is the industry standard interface for most Windows-based computers. Hi-Speed USB (USB 2.0) supports data transfer rates up to 480 Mb/s. USB 2.0 is backward-compatible with USB 1.1. Connection to a USB 1.1 port transfers data at USB 1.1 speed (up to 12 Mbps).

Drive Format

This WD device is preformatted to HFS+ (Journaled) for compatibility with Macintosh operating systems. To reformat the device to Windows, visit support.wdc.com and search our knowledge base for answer ID# 1550.

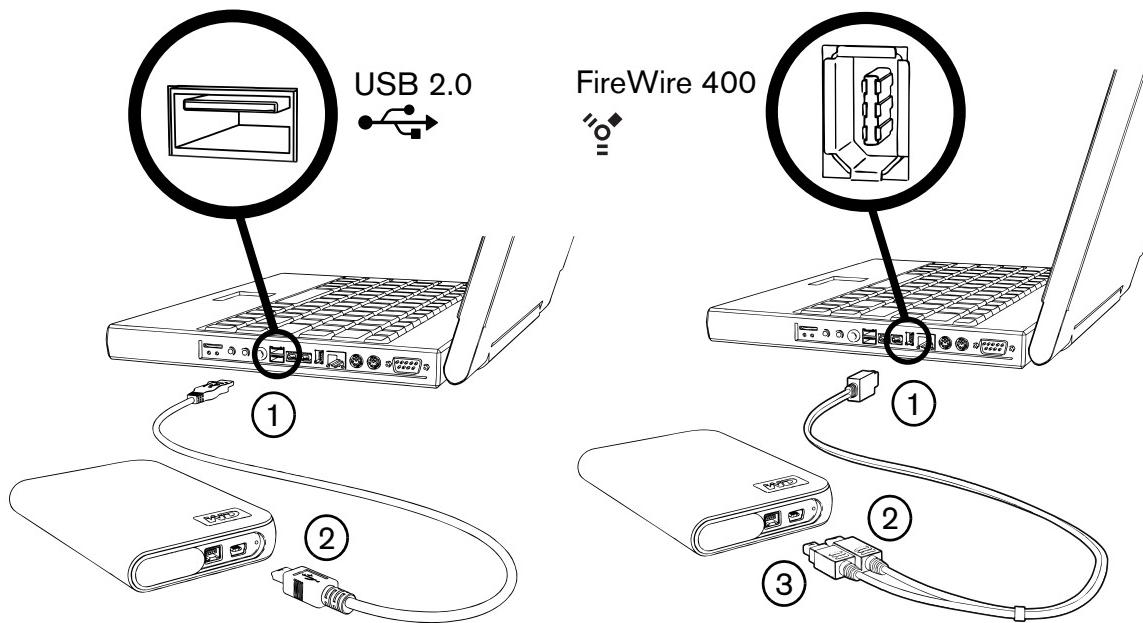
Important: Reformatting the drive erases all its contents. If you have already saved files on My Passport, be sure to back them up before reformatting.

Optional Power Booster Cable

For USB connectivity, a special USB cable may be needed for computers with limited bus power. For more information in the U.S., visit shopwd.com. Outside the U.S., contact WD Technical Support in your region. For a list of Technical Support contacts, visit support.wdc.com and see Knowledge Base Answer ID 1048.

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Connecting the Device



1. Turn on your computer.
2. Use the FireWire or USB cable* supplied in the kit to connect the drive to the computer as shown. If using the FireWire cable, plug both the FireWire and USB connectors into the device.
3. Double-click the My Passport icon that mounts to the desktop.
4. Open the WD_Mac_Tools folder and double-click WDDriveManager.dmg.

Note: WD Drive Manager is required to enable the capacity gauge.

To use this device with Windows, you must first reconfigure it to Windows format. Search our knowledge base at support.wdc.com for answer ID # 1550 and follow the instructions as prompted.

*To ensure proper operation of the drive, use the FireWire or USB cable supplied in the kit.

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Turning Off/Disconnecting the Device

Windows

Right-click the Safely Remove Hardware icon  in your system tray and select **Safely Remove Hardware**. You may hear the drive power down before the Power LED turns off. The drive is now shut down properly, and you may disconnect the drive safely.

Macintosh

Drag the My Passport icon to the Trash icon for proper dismount. You may hear the drive power down before the Power LED turns off. The drive is now shut down properly, and you may disconnect the drive safely.

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Troubleshooting

If you have problems when installing or using this product, refer to this troubleshooting section or visit our support website at support.wdc.com and search our knowledge base for more help.

How to	Answer ID
■ format the drive to Mac OS format	287
■ back up data using Mac OS 10.5.x and Time Machine	1694
■ format a WD My Book Studio, Studio II, or Passport Studio Edition hard drive for usage with Windows	1550
■ obtain and reinstall the original software included with this product	1425
■ use a WD external drive with My Computer	1717

Frequently Asked Questions

- Q:** *Why does the drive not power up or is not recognized by the computer?*
- A:** You must use the FireWire or USB cable supplied in the kit. For USB connectivity, a special USB cable may be needed for computers with limited bus power. For more information in the U.S., visit shopwd.com. Outside the U.S., contact WD Technical Support in your region. If your system has a USB 2.0 PCI adapter card, be sure that its drivers are installed before connecting your WD USB 2.0 external storage product. The drive is not recognized correctly unless USB 2.0 root hub and host controller drivers are installed. Contact the adapter card manufacturer for installation procedures.
- Q:** *How do I partition and reformat the drive for Windows?*
- A:** For directions on how to partition and format this device for Windows, please search our knowledge base for answer ID 1550 at support.wdc.com.
- Q:** *Why is the data transfer rate slow?*
- A:** Your system may be operating at USB 1.1 speeds due to an incorrect driver installation of the USB 2.0 adapter card or a system that does not support USB 2.0. If your system includes a PCI slot, you can achieve Hi-Speed USB transfer rates by installing a USB 2.0 PCI adapter card. Contact the card manufacturer for installation procedures and more information.

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Appendix

Regulatory Compliance

FCC Class B Information

This device has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This unit generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. Any changes or modifications not expressly approved by WD could void the user's authority to operate this equipment.

The following booklet, prepared by the Federal Communications Commission, may be helpful: *How to Identify and Resolve Radio/TV Interference Problems*. This booklet is Stock No. 004-000-00345-4 available from the US Government Printing Office, Washington, DC 20402.

ICES-003/NMB-003 Statement

Cet appareil numérique de la classe B est conforme à la norme ICES-003 du Canada.

This device complies with Canadian ICES-003 Class B.

Safety Compliance

Approved for US and Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1: Safety of Information Technology Equipment.

Approuvé pour les Etats-Unis et le Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1: Sûreté d'équipement de technologie de l'information.

This device is only for use with compatible UL Listed computers.

Cet appareil n'est destiné qu'à des ordinateurs compatibles marqués "UL Listed".

CE Compliance For Europe

Verified to comply with EN-55022 for RF emissions; EN-55024 for Generic Immunity, as applicable; and EN-60950 for Safety, as applicable.

Environmental Compliance (China)

部件名称	有毒有害物质或元素					
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬(Cr(VI))	多溴化联(二)苯(PBB)	多溴化二苯醚(PBDE)
减震架(4)	○	○	○	○	○	○
减震器(4 pcs)	○	○	○	○	○	○
脚垫(4 pcs)	○	○	○	○	○	○
带镜头的上盖	○	○	○	○	○	○
底盖	○	○	○	○	○	○
PCBA	○	○	○	○	○	○
硬盘驱动器	X	○	○	○	○	○
微型 USB 电缆	○	○	○	○	○	○
EMI 底盖	○	○	○	○	○	○
聚酯薄膜	○	○	○	○	○	○

O: 表示有毒有害物质在该部件的所有均质材料中的含量均低于 SJ/T11363-2006 标准规定的限量要求以下。

X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T11363-2006 标准规定的限量要求。

(在此表中, 企业可能需要根据实际情况对标记“X”的项目进行进一步的技术性解释。)

Warranty Information

Obtaining Service

WD values your business and always attempts to provide you the very best of service. If this Product requires maintenance, either contact the dealer from whom you originally purchased the Product or visit our product support website at support.wdc.com for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided on your return paperwork. Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via support.wdc.com. WD shall have no liability for lost data regardless of the cause, recovery of lost data, or data contained in any Product placed in its possession.

Limited Warranty

WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specification therefor. The term of your limited warranty depends on the country in which your Product was purchased. The term of your limited warranty is for 5-years in the North, South and Central America region, 5-years in the Europe, the Middle East and Africa region, and 5-years in the Asia Pacific region, unless otherwise required by law. The term of your limited warranty shall commence on the purchase date appearing on your purchase receipt. WD shall have no liability for any Product returned if WD determines that the Product was stolen from WD or that the asserted defect a) is not present, b) cannot reasonably be rectified because of damage occurring before WD receives the Product, or c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at support.wdc.com), accident or mishandling while in the possession of someone other than WD. Subject to the limitations specified above, your sole and exclusive warranty shall be, during the period of warranty specified above and at WD's option, the repair or replacement of the Product. The foregoing warranty of WD shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer.

The foregoing limited warranty is WD's sole warranty and is applicable only to products sold as new. The remedies provided herein are in lieu of a) any and all other remedies and warranties, whether expressed, implied or statutory, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and b) any and all obligations and liabilities of WD for damages including, but not limited to accidental, consequential, or special damages, or any financial loss, lost profits or expenses, or lost data arising out of or in connection with the purchase, use, or performance of the Product, even if WD has been advised of the possibility of such damages. In the United States, some states do not allow exclusion or limitations of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Technical Support Services

If you need additional information or help during installation or normal use of this product, visit our product support website at support.wdc.com and search our knowledge base.

When contacting WD for support, have your WD product serial number, system hardware, and system software versions available.

support.wdc.com
www.westerndigital.com

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+800.6008.6008	Asia Pacific
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